DEEPA.L

Parayam Vilakathu Veedu, Mancha, Nedumangad, Trivandrum-695541
Phone**: +91-9946314219(M)**
Email: deepalkrishnan@gmail.com

OBJECTIVE

To work with a progressive organization to use my experience and skill in the growth of the organization and self along with.

SUMMARY

Experienced with 19+ years of experience in managing and maintaining hardware, software, and network infrastructure. Proficient in installing and configuring hardware and software, monitoring system performance, managing security, and troubleshooting issues.

SKILLS

- Proficient in Windows and Linux operating systems
- Strong knowledge of network protocols and technologies, including TCP/IP, DNS, DHCP, VLANs, and VPNs.
- Hands-on experience in Firewalls (Checkpoint and Cyberoam), Routers, Switches, WiFi Routers, Servers etc.
- Knowledge in virtualization technologies, such as VMware and Hyper-V
- Knowledge in cloud technologies, such as AWS and Azure
- Strong problem-solving and analytical skills
- Excellent communication and teamwork skills

CAREER HISTORY

University of Kerala

March 2020 (3 Years) – till date

Position : **Technician (Computer Center ,Palayam, Trivandrum)**

Responsibilities :

Installation and configuration of Computers, Printers , Scanners etc , Troubleshooting and maintenance of Computers and peripherals in various sections ,Technical advice to the staffs.

Also responsible for Troubleshooting networks and Internet connectivity, Internet sharing, Designing and Implementing Networks, Configuration of peripherals.

Inspection of Networks and Network devices, Servers, Desktops, Peripherals in various departments.

Directorate of Technical Education

November 2014 - November 2017 (3 Years)

Position : **Network Administrator for e-Governance**

Responsibilities :

Management and Maintenance of LAN which comprises of 200+ nodes, Firewall with 4 different WAN connections including Internet.

Responsible for E-governance related activities (prepared Hardware Requirement Specification for all institutions under DTE, supported to the activities like AS-IS, Gap Analysis, Deployment etc.), supported the activities for centralized Bio metric attendance system in DTE, Campus networking in Polytechnics.

Also responsible for Troubleshooting WiFi networks and Internet connectivity, Internet sharing, designing and Implementing Networks, Configuration of peripherals.

University of Kerala

February 2007 - November 2014 (7 Years and 8 months)

Position : **Computer Technician (USIC, Karyavattom Campus and Computer Center ,Palayam)**

Responsibilities :

Management and Maintenance of CAMPUS LAN which comprises of 1000+ nodes scattered in 40+ departments of the teaching campus of Kerala University. Installation of Low end Intel servers, Configuration and basic troubleshooting, part replacement, Technical advice for various departments etc.

Also responsible for Troubleshooting networks and Internet connectivity, Internet sharing, Designing and Implementing Networks, Configuration of peripherals, Installation, Up gradation and configuration of system files and services, Server support in Windows 2003 domain etc.

Inspection of Networks and Network devices, Servers, Desktops, Peripherals in various departments.

Continuing Education Sub Centre, **Govt. Sanskrit College, Trivandrum, Kerala**.

October 2004 – February 2007 (2 year 4 months)

Position : **Computer Hardware & Networking Faculty**

Responsibilities :

Teaching, Installations, Assembling and Troubleshooting of PCs, Installation and troubleshooting of peripherals such as printers, scanners etc. in various departments in the college.

KELTRON, Kerala

June 2003 – June 2004 (1 year)

Position : **Computer Technician Apprentice**

Responsibilities :

Teaching, Assembling and Installation PCs and Peripherals (Printers, Scanners, Modems etc). Installation and Troubleshooting of OS and other software. Troubleshooting Internet connectivity problems and configuration of peripheral devices.

EDUCATIONAL

- MSc Computer Science (University of Kerala)   - **64%** in 2018
- BSc Computer Science (University of Kerala)   - **65.1%** in 2013
- 3 Year Diploma in Computer Hardware Maintenance   - **82.5%** in 2002
  (Directorate of Technical Education, Kerala)
- Pre Degree (Kerala University)   - **63%** in 1999
- SSLC(Board of Examinations Kerala)   - **76.5%** in 1997

CERTIFICATIONS AND PROJECTS DONE

- ***Online Voting System*** as final year Project for MSc Computer Science in University of Kerala .
- Case study – ***Online Examination*** in Third Semester MSc.Computer Science.
- 3 Months course in ***Computer Hardware and Networking*** from CBIIT.
- Completed ***MCP*** and ***CCNA*** certifications.

PERSONAL

Name	: Deepa.L
Father's Name	: V.Ramakrishnan
Date of Birth	: 26th November1981
Sex	: Female
Marital Status	: Married
Languages Known	: English, Tamil, Hindi and Malayalam
Nationality	: Indian

References:

Mrs.Vidya.S
System Administrator
Computer Centre,University of Kerala
Mob: 9497776388

Dr.Beena.V.I
SJD (ECS)(Rtd.)
Directorate of Technical Education,
Padmavilasom Road, East Fort, Trivandrum.
Mob: 9447961445

Declaration

   I do hereby declare that the information provided above is true to the best of my knowledge and belief.

                          DEEPA.L